



**Aquarian Trainer Academy
European Trainer Forum 2018**

Topic of Discussion: TTEC becoming global

Write down ideas that your group comes up with during the discussion:

Issues of different time zones

Are there any questions that need clarification about your topic?

When decisions are less crucial people are less inspired to attend

Please Summarize the highlights, key points and any specific recommendations from your group discussion:

Once a year TTEC meeting on each continent to discuss global issues.

Once a year global TTEC: 3 people from each local TTEC attends so they pass the local discussions to global + communicate the discussions back to the local TTEC.

For both meetings people would need to commit for 3 years.